

ALM

POSITIONERS

- SERVICE -

Positioner service, support
and AI solutions –
available when and where
you need them.





YOUR PARTNER IN **PRODUCTIVITY**

At ALM Positioners, we back every positioner with expert service and support that keeps your operation moving. From expert installation to scheduled maintenance, our factory-trained technicians are here to keep your positioner running smoothly, safely, efficiently and reliably – year after year.

Why choose ALM?

- + Factory-trained technicians
- + Direct access to OEM parts
- + Customized solutions
- + Fast response time
- + Reliable service and support

BUILT TO PERFORM.

From precision installation to ongoing preventive maintenance, our factory-trained technicians are here to keep your positioner running smoothly, safely, efficiently and reliably.



PREVENTATIVE MAINTENANCE SERVICE

Protect your investment and prevent costly downtime with annual service designed to extend equipment life.

Includes:

- + Inspection of electrical, structural & safety systems
- + Lubrication of all accessible lift and rotation points
- + Service summary with recommendations
- + 10% off parts for 12 months following the visit

Recommended annually for optimal performance.



PREVENTATIVE MAINTENANCE CONTRACT

Lower your total cost of ownership and increase peace of mind with scheduled service backed by extended coverage. This offer is available with the purchase of a new positioner.

Contract includes:

- + Two on-site service visits (12 & 24 months from delivery date)
- + 1-year extension on parts & labor warranty
- + Inspection, lubrication, testing and detailed service report
- + 10% off wear parts during service visits

"The support and service have been timely. Overall, I am very impressed and have no complaints. I am excited to continue working with ALM in the future."

– JOE NARA, KOMATSU SERVICE MANUFACTURING COORDINATION MANAGER

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BACKED BY ALM.



INSTALLATION

Let our team handle the heavy lifting. We ensure your system is aligned, optimized and ready to perform.

Includes:

- + Proper alignment and shimming to make sure the system is level
- + PLC settings optimized for your application
- + On-site training and review of recommended preventive maintenance
- + Receive an additional year warranty



START-UP SERVICE

Ensure a strong launch with on-site support and operator education.

Includes:

- + PLC settings optimized for your application
- + On-site training on the use of the positioner
- + Review of recommended preventive maintenance and how it's performed

Learn more about
ALM Positioners Service:





OUR BASIC SERVICE SOLUTIONS

UPGRADES

Boost safety, control and performance with tailored enhancements.

TROUBLESHOOTING

On-site diagnostics to quickly identify and resolve issues.

REPAIRS

From minor fixes to full rebuilds — done right the first time.

GENUINE PARTS

OEM components built to fit right and last longer.

REFURBISHMENT

Restore your positioner to a like-new condition and extend its life.

TRAINING

Hands-on support to help your team operate at peak efficiency.



"ALM has shown us time and time again
they're our partner."

— NIELS HEEREMA, WALINGA DEPARTMENT MANAGER
OF MANUFACTURING AND INDUSTRIAL ENGINEERS



MEET DASIE

OUR DIGITAL SERVICE ENGINEER

DASIE is your 24/7 support assistant, built to help you diagnose issues, reduce downtime and get back to work faster. Just tell DASIE the problem, and you'll receive recommended steps to get your equipment running. If needed, details will be passed on to our Service Team for follow-up. You can also request a service visit directly through DASIE — anytime, anywhere.

Scan to chat with DASIE now!



Need service fast?

Call our service team at 309-429-6046
or email service@almmh.com



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